# Out of Site, Out of Mind? The Value of Peer Site Visits

Dave Evans, MD
Jeff Haney, MD
Molly Ormsby, MA



# What are your experiences or hopes with program reviews?



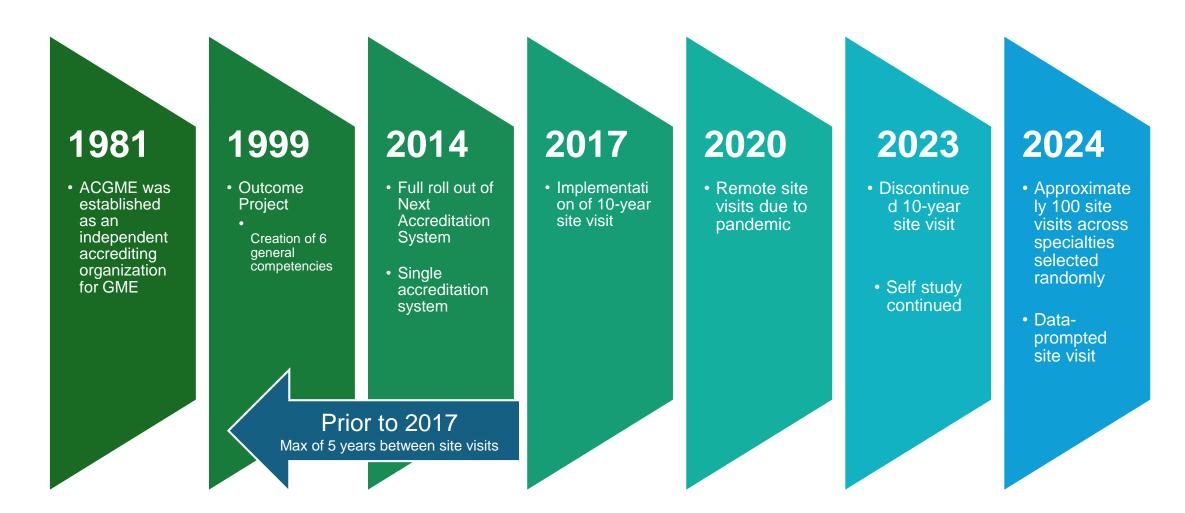




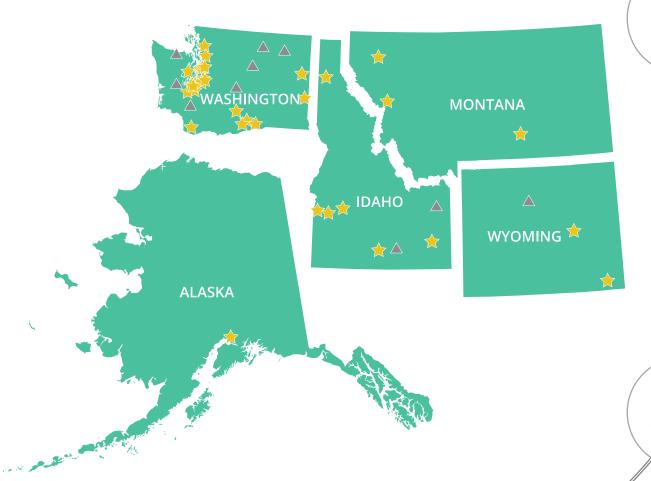
## Objectives

List	List the changes to the ACGME continued accreditation process
Describe	Describe the importance of undergoing a program review (regardless of ACGME changes)
Identify	Identify GME partners to coordinate program reviews

### History of ACGME & Site Visits







33 Core Programs

Rural Training
Tracks/Programs

769 Residents

**37** Fellowships

### **FMRN Services**



Faculty
Development
Opportunities

Faculty & Resident Recruitment

Regional Professional Development Opportunities

Learning Resources & Scholarship

New Program
Development &
Accreditation
Support

Program Reviews

## New Program Development and Accreditation Support

Consultation with WWAMI Network faculty experts on new program development and financing

Online residency administration resources for new program directors and residency coordinators

Assistance creating a New Innovations site and user training

Program reviews for new and established programs by peer review teams

Program Development funding for Washington State programs

Facilitation of program-to-program sharing of best practices & faculty expertise

CLER (Clinical Learning Environment Review) "mock" visits

Peer consultations

Workshops for new Program Directors and Program Coordinators

## History of FMRN Program Reviews

FMRN has been conducting program reviews in some form for over 20 years.

Focus is on the program's strengths and areas for improvement.

Until recently core program reviews were offered ~6 months prior to accreditation site visits.

• RTT/P reviews were by request.

Currently core programs are offered a review every 5 years or by request.

RTT/P reviews are conducting by Rural Program Development Team

Program directed as relationship building

## Program Reviews

#### Should be:

- Supportive
- Mutually beneficial for program and review team
- Opportunity program to open up for review
- Upfront about the recipients of the visit report

#### Should not be:

- Mock site visits
- An exhaustive list of areas for improvement
- Program espionage
- Lever/resource grab from core program



## Program Feedback

"The review felt nothing but supportive while pointing out areas of improvement needed. It was nice to have people so knowledgeable and from a similar sized program to help us."

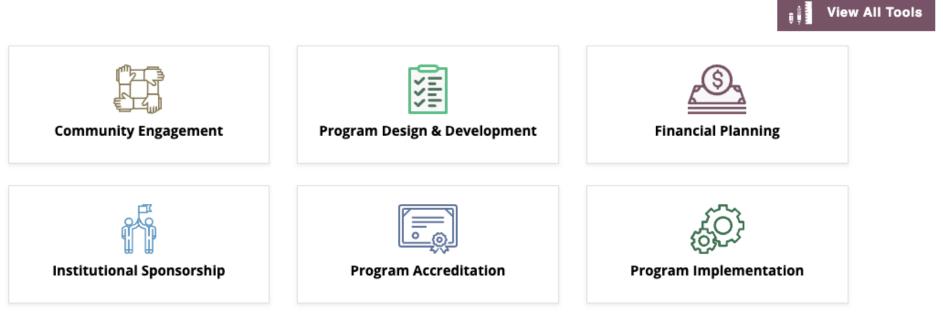
"I appreciated the match up of PD with similar program model (FQHC vs hospital vs rural, etc)." "The site review served as a critical tool in the development of the plan that helped align our growth of our clinic and expansion of our resident compliment with our mission. [The review team] provided a comprehensive assessment with insightful feedback supported by accreditation compliance"

### Review Team Feedback

"We all enjoyed our time and learning how the program impacts their community. I took away ideas on how to help our program and move forward with some of the things we all struggle with in residency. It was such an amazing opportunity to be involved in this internal review." "I really enjoyed this. I valued the opportunity and I think this experience will help other RTTs, including our own. Thank you again for all the support and the experience!"

"The program was very open and transparent, and willing to hear feedback. The review team was able to keep a 'big picture' of the goals of review in mind."

### Resources for Everyone



https://www.ruralgme.org/portal/toolbox/program-accreditation

Email info@ruralgme.org to join the listserv for monthly webinars & additional opportunities

## Additional Resources for RRPD & THCPD Grantees

- Annual Grantee Meeting August 21-23 in Atlanta, GA
- Quarterly workshops for program accreditation, institutional accreditation, resident recruitment



## Questions?