

Welcome Bienvenidos

One Community Health



Our Mission

To advance health and social justice for all members of our community

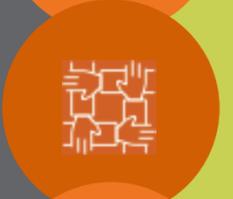


Our Values

Accountability



Teamwork



Trust & Transparency



Innovation



Empathy



Equity



Our Story

1986

Migrant Health Services Offered

Originally called La Clínica del Cariño/The Caring Clinic, or "La Clínica" for short. The clinic first opened its doors in Hood River, Oregon in 1986.

1991

Hood River Health Center Opens

In 1990, property was purchased on Pacific Avenue in Hood River, using a combination of grants, loans, donations and payments for care. In 1995, Dental Services were added.

2013

The Dalles Health Center Opens

Since 2004, OCH operated a clinic in The Dalles, but in April 2013, a brand new, "state of the art" One Community Health facility opened at the intersection of West 10th and Webber Streets in The Dalles.

2015

School-Based Health Center Opens

Serving all children and teens who reside in Hood River County, it is located at Hood River Valley High School and operates when school is in session.

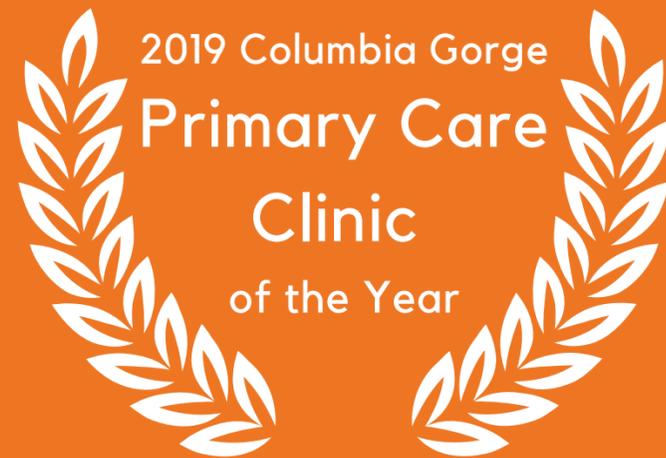
2020

New Hood River Facility Opens

In mid-2020, a brand new, "state of the art" facility was opened in Hood River, with additional ventilation and safety features to help stop Covid-19 spread.



Recognition & Designations



Patient Satisfaction



National Health Service Corps



Tier-4 Patient-Centered Primary Care Home



Tier-5 Recognition in Behavioral Health Clinical Integration



Residency Program

Our residents are doctors who have all completed four years of medical school and have chosen to specialize in family medicine. Their continued training consists of three years in Hood River and Portland where they continue to learn to take care of patients of all ages. At One Community Health, these residents serve as primary care physicians under the supervision of our experienced doctors.



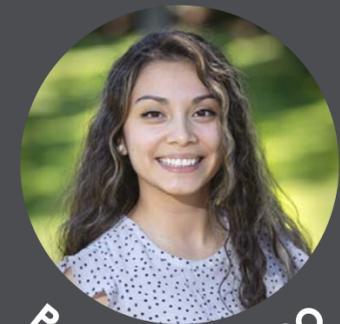
Madeline Bierle, MD



Benjamin Coffey, MD



Fernando Polanco, MD



Paola Candia, DO



Jessica Worrell, MD



Taylor Wrinkle, MD



Robert (Bob) Gobbo, MD

The Providence Rural Family Medicine Residency Program was founded by Dr. Robert Gobbo, one of One Community Health's veteran clinicians. In addition to his clinical duties with us and at Providence Hood River Memorial Hospital, Dr. Gobbo is the residency director, supervising the trainees in clinic and in the hospital.

In 2021, we served over

20,000

Patients

Within our Community

1 in 4

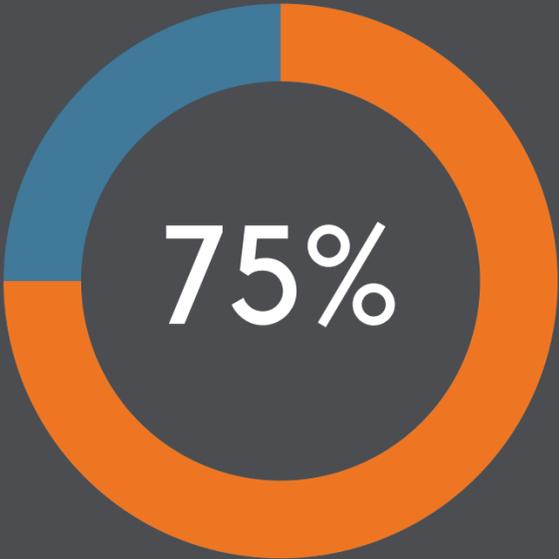
Residents of the Gorge visited
One Community Health for Care



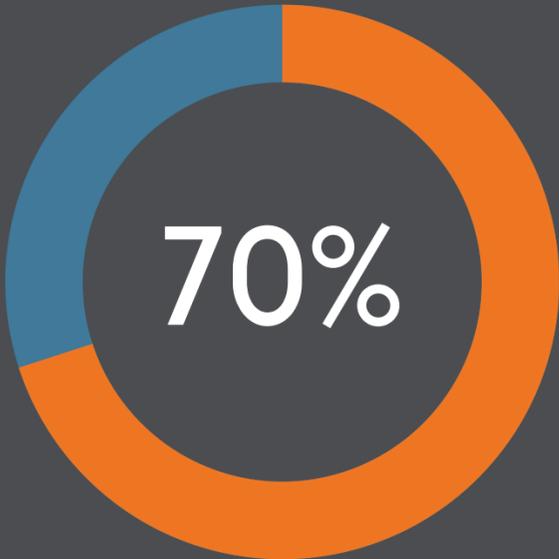
Who We Serve



Migrant and Seasonal
Farm Workers



Below 200%
Federal Poverty Level



Uninsured and Medicaid-
covered Patients





Building Trust During a Pandemic



Virtual Visits Timeline

3

March 3

OCHIN activates virtual visit technology for OCH

5

March 5-6

OCH announces and demos virtual visits to staff

13

March 13 - 14

Microsite created and published, email sent out to all patients that visits are available with out of pocket costs waived for 30 days

16

March 16-17

OCH sends press release to media and myChart and text messages to all patients

18

March 18

All Covid calls moved to virtual visits

26

March 26
70% virtual visits (28% with video)



Outreach Activities



3,696

Farmworker Patients engaged since 3/1/2020



5,850

Farmworker Patient Encounters sine 3/1/2020



1,995

Farmworkers engaged in Education



Vaccine Education

COVID Mythbusters, Social Media Education

Fighting Disinformation Online

Vaccine Ingredients

What has the least metal in it?

- A. The Covid Vaccine
- B. Tuna Fish
- C. Bone Broth
- D. E-Cigarettes

COVID Cazadores de Mitos

Un juego de One Community Health

Vaccine Ingredients

A. The Covid Vaccine does not have mercury in it, unlike these other regularly consumed items.

Frequent fish eaters had 11 times more mercury than non-fish eaters. Bone broth is a popular ingredient thought to lower inflammation, nourish skin, and promote gastrointestinal health. However, when animal (and human) are exposed to certain metals—particularly lead—they often store them in their bones.

Certain e-cigarettes have been found to have a decreased risk of certain metals (lead and copper) in certain e-cigarettes. A 2019 study found that e-cigarettes with lead and copper in certain

A Game to Engage and Educate

COVID MythBusters

ASK YOUR OCH TEAM

Emergency Use Authorization

Emergency Use Authorization what is it?
 Emergency Use Authorization why needed?
 Emergency Use Authorization is it safe?

Should I get my kids over 12 vaccinated for COVID-19?



Testing Innovation

Repurposing Equipment to Keep Testing Going

- We were running out of swabs/kits for covid testing and had to start looking into what other swabs/kits we could use. This supply chain issue prevented many local organizations from conducting Covid testing in early 2020
- Our MA leads found an innovative way to repurpose equipment and allow us to begin testing for the entire community
- We started off by using what's called a UTM-RT specimen collection kit which is normally used to test for STDs
- We were also able to order small plastic vials; upon receiving them we would fill them with saline which was also another accepted form of sending out covid tests





104

Orchards & Packing
Houses Visited



71

Farmworker Health
Clinics



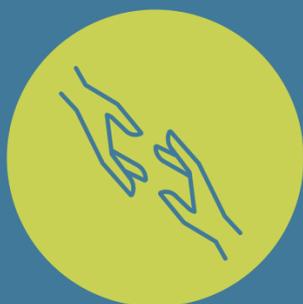
277

Native People tested
across 7 collaborative
health clinics



9,318

Covid tests



60

Houseless people tested
and supported in two
clinics



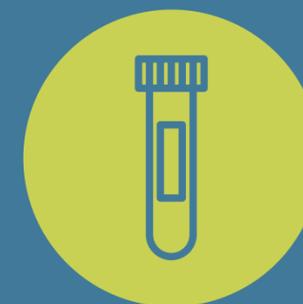
15K+

Masks distributed to
farmworkers for Covid
and fires



21Klbs

of food distributed to
the community



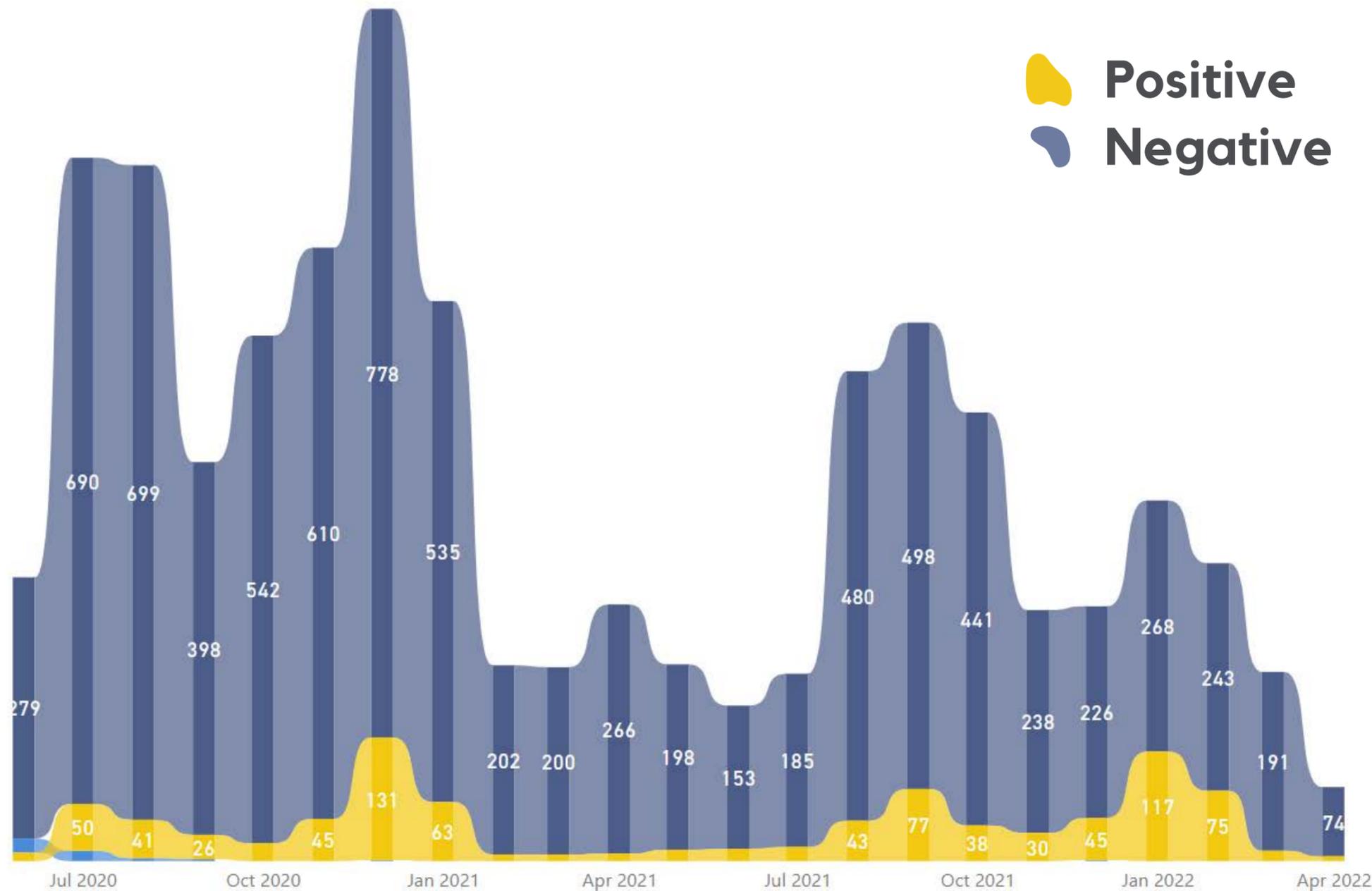
4,686

Covid tests to those who
identify as BIPOC



Covid Testing

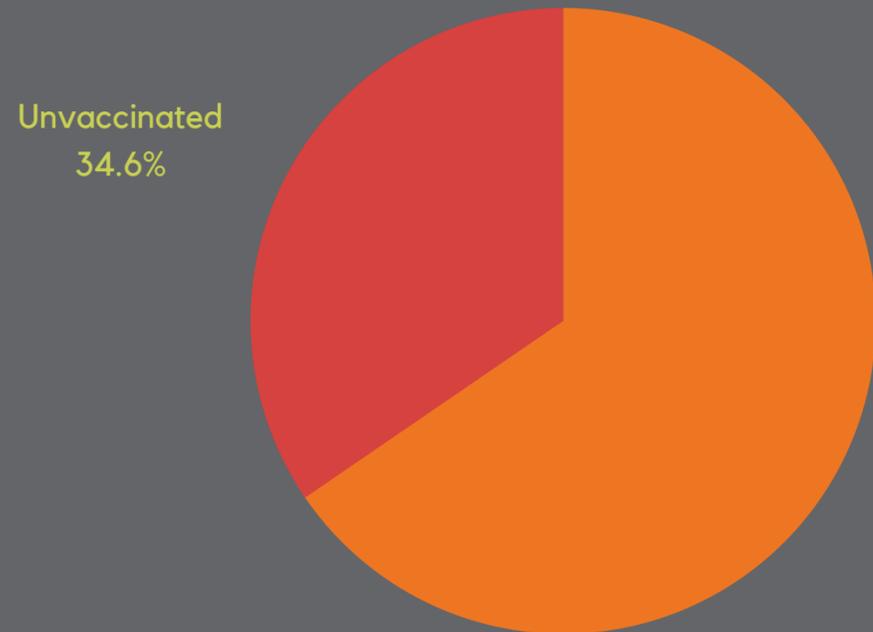
Over 9,318 Covid Tests Administered; over 52% of Patients tested identify as BIPOC



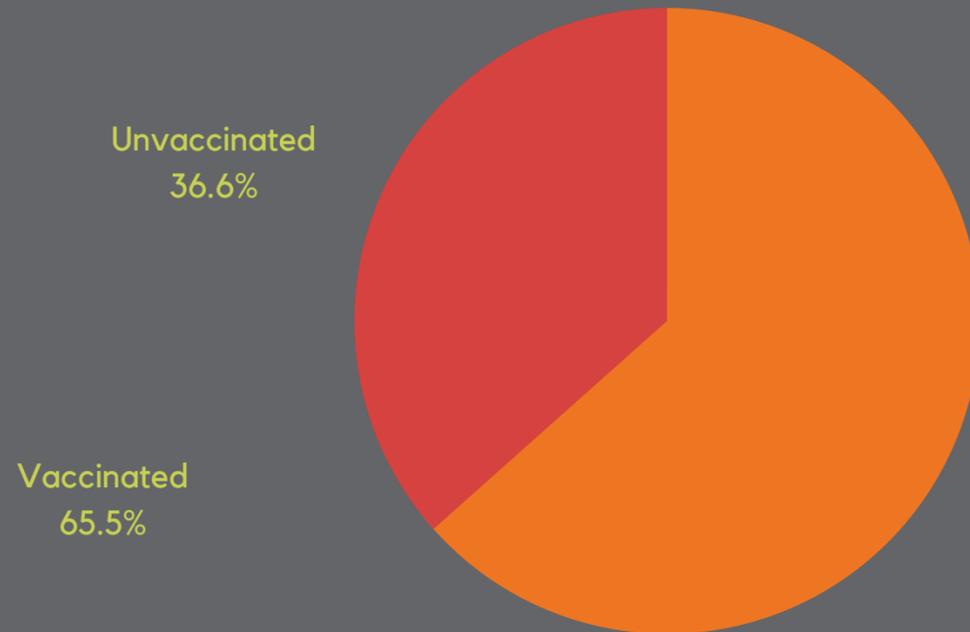
Vaccine Equity

Progress Vaccinating OCH Patients

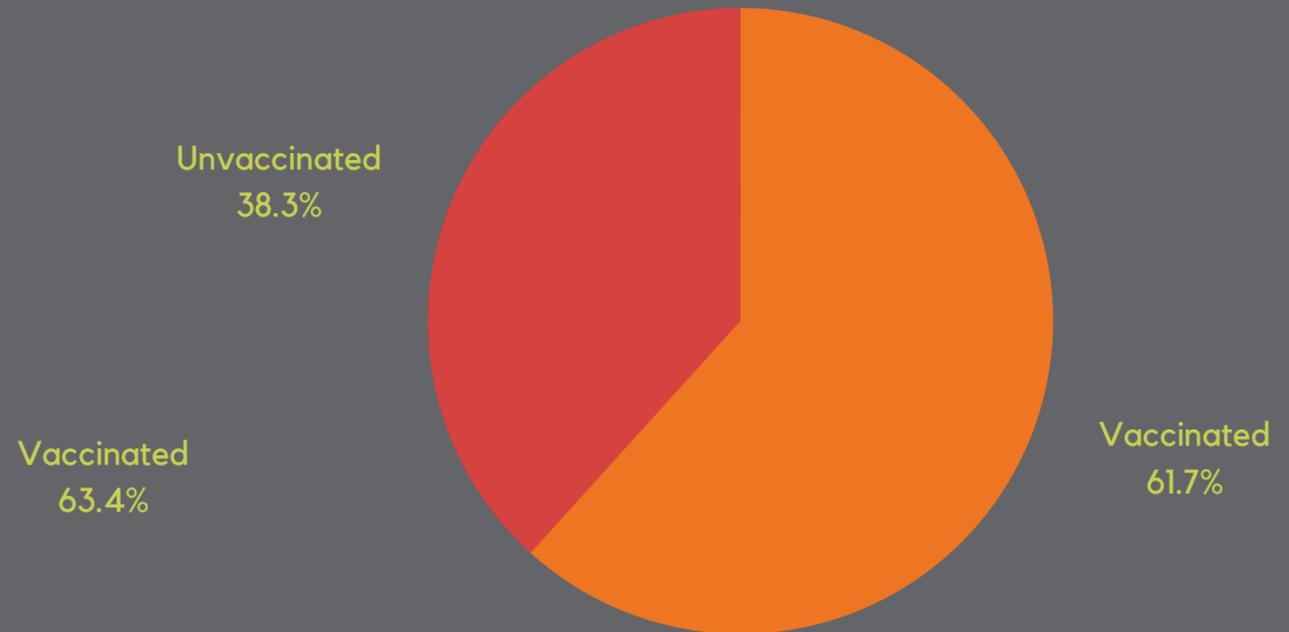
200% or Below FPL



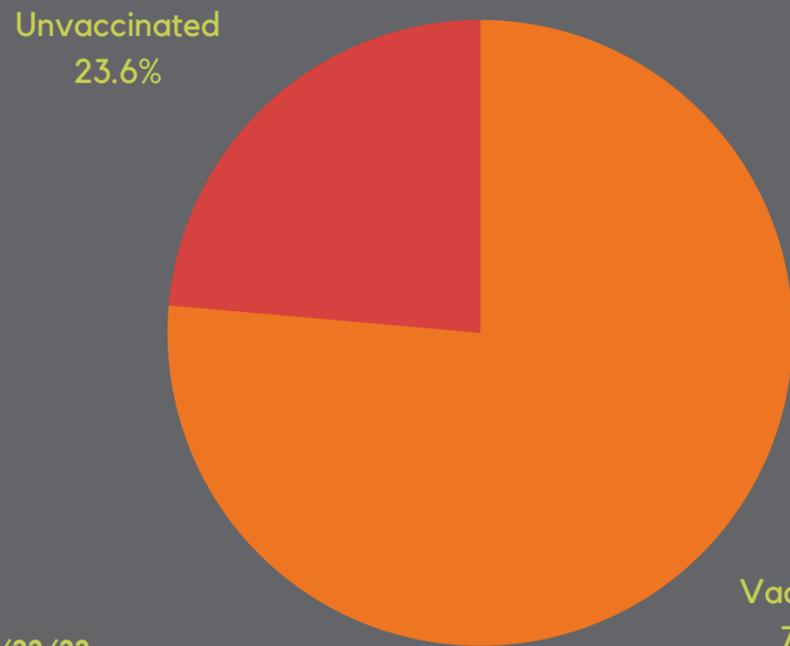
Native American



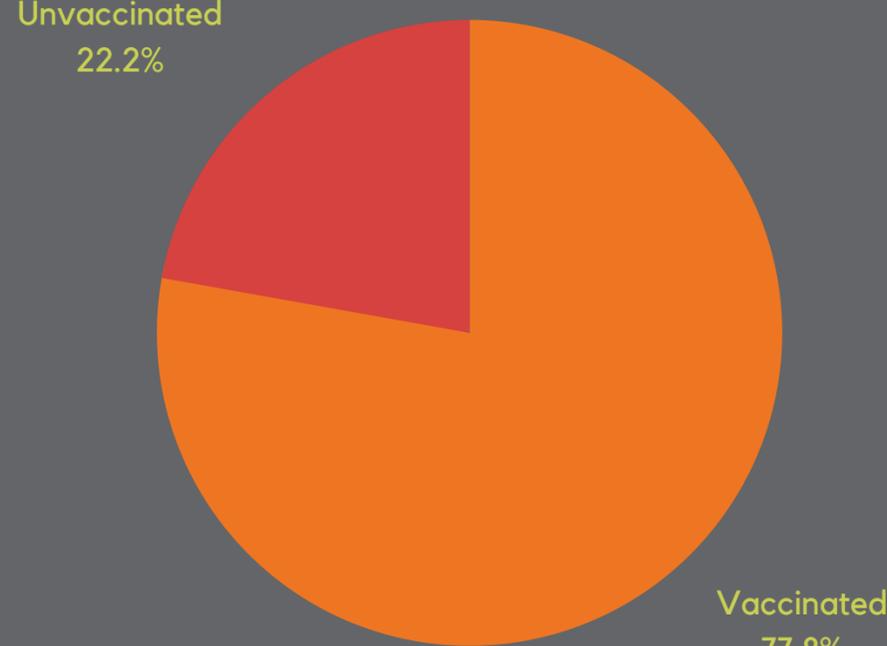
White, Non-Hispanic



Hispanic/Latino/a/x



Migrant Seasonal Farm Workers

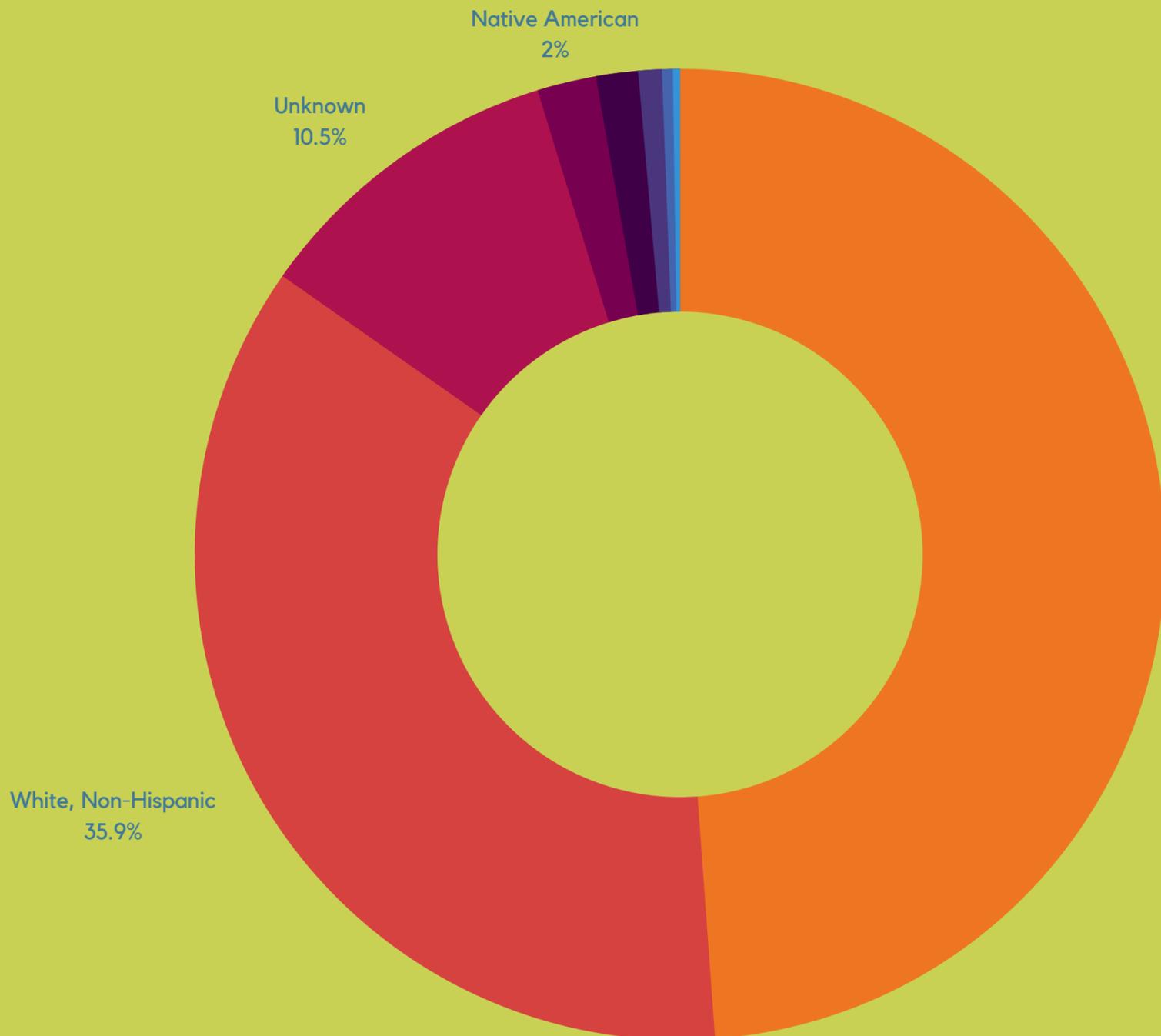


All



Vaccine Equity

Who does the OCH Team Vaccinate?



21,204 Vaccinations given by OCH Staff

8,412 Patients have received at least one dose

Hispanic/Latino
48.9%

Of these vaccinations

74.5% (6,267) went to underserved populations



The background features a stylized illustration of several bright yellow lemons hanging from dark blue branches with large, pointed leaves. The lemons have a textured, bumpy surface. A large, semi-transparent blue shape overlaps the left side of the image, serving as a backdrop for the text.

Moving Forward



Mobile Clinics

Reaching Patients Where They Are

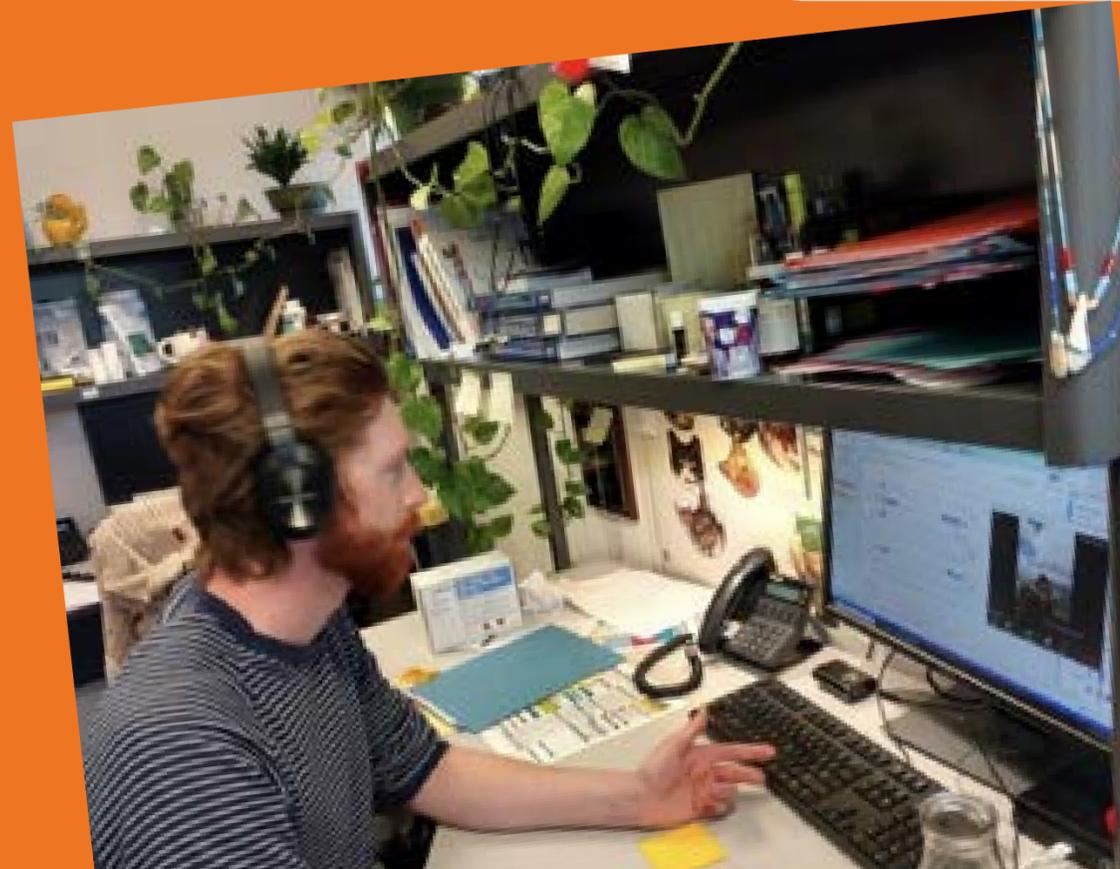
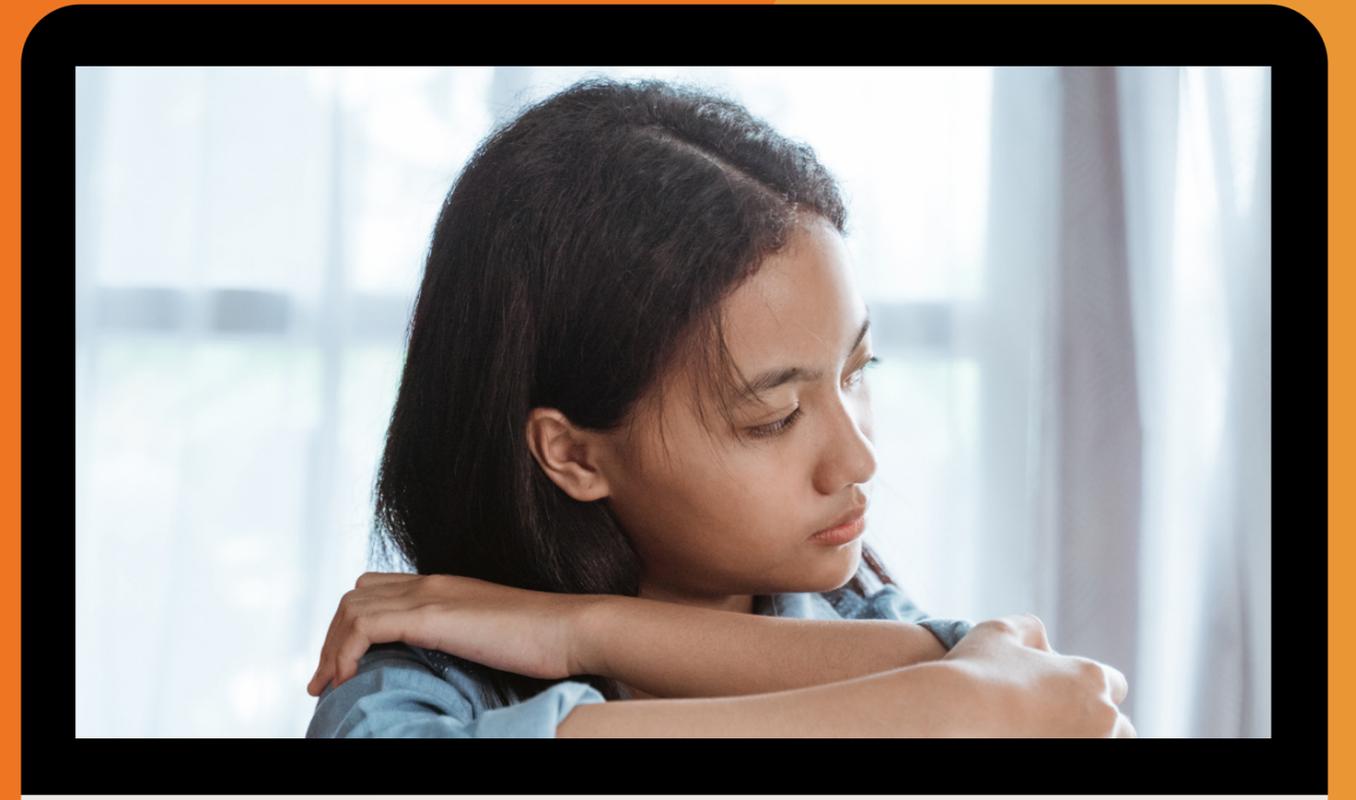
- OCH now has two mobile health units focused on the needs of our migrant seasonal farm workers, Native American in lieu sites and other at-risk groups
- We use the mobile clinic for preventative health and chronic disease management such as, diabetes, and high blood pressure



Virtual Mental Health for Youth

Partnering with local schools to address our local mental health crisis

- School staff have new resources to assist students in need
- Dedicated quiet, private spaces with pre-configured terminals at the schools
- Minimizes barriers to access and time out of school



Back-to-School Health Fairs

Rapid Delivery of Care to Kids in Our Community

- Due to Covid, many of our patients have put off care, including medical and dental services for children under 18.
- We designed a back-to-school health fair that made a visit to the doctor more comprehensive and more fun for kids.
- Kids and parents visited different booths, like nutrition, behavioral health, HPV vaccination or reading and received stamps. They could exchange their stamped passport for a bag of swag items like free toothbrushes
- In August, we were able to catch up on over 100 kids on medical, dental, immunizations (and more) in only 3 days



Gracias

Thank you

