

Welcome Bienvenidos

One Community Health



Our Mission

To advance health and
social justice for all
members of our
community



Our Values

Accountability



Teamwork



Trust & Transparency



Innovation



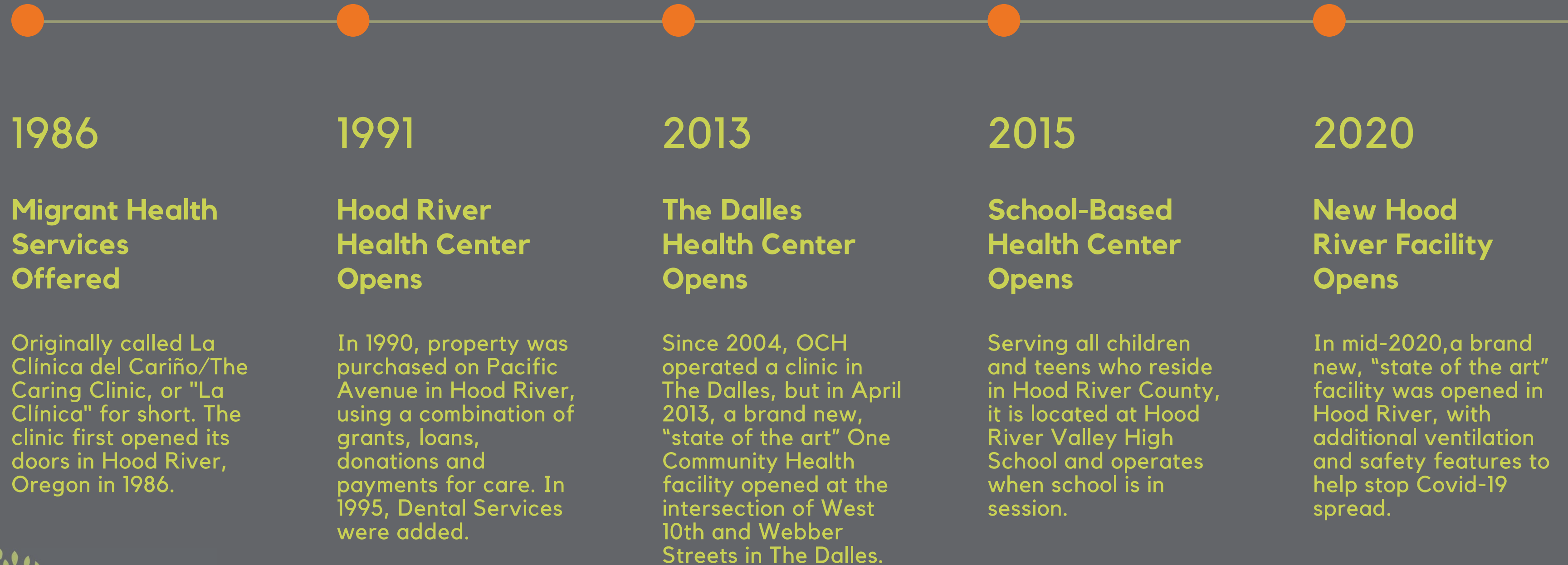
Empathy



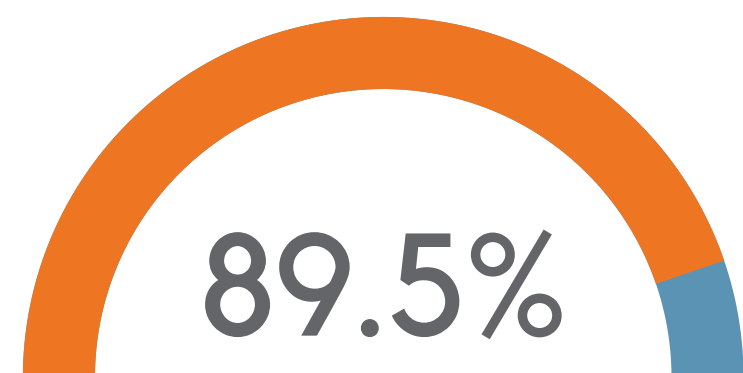
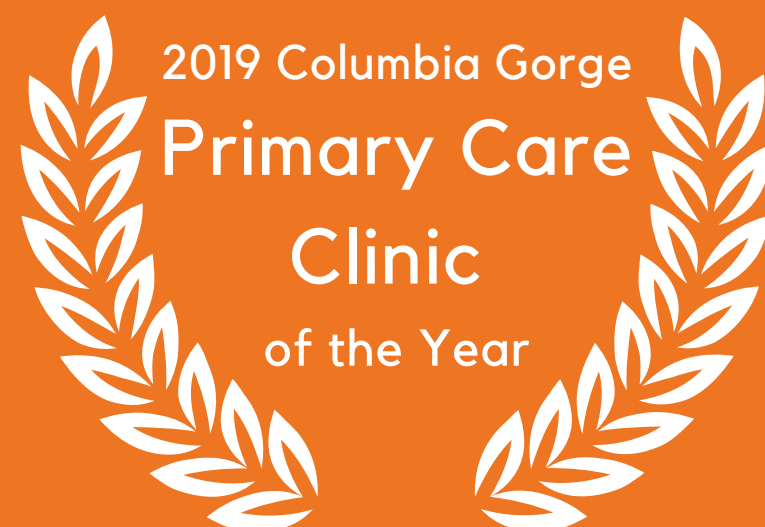
Equity



Our Story



Recognition & Designations



Patient
Satisfaction



National Health Service Corps



Tier-4 Patient-Centered Primary
Care Home



Tier-5 Recognition in Behavioral Health
Clinical Integration



Residency Program

Our residents are doctors who have all completed four years of medical school and have chosen to specialize in family medicine. Their continued training consists of three years in Hood River and Portland where they continue to learn to take care of patients of all ages. At One Community Health, these residents serve as primary care physicians under the supervision of our experienced doctors.



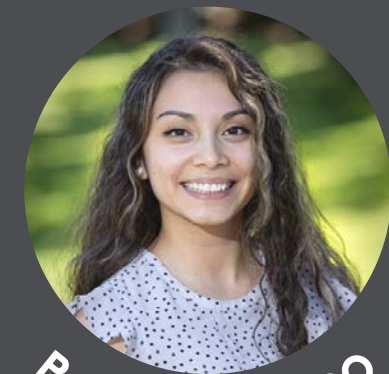
Madeline Bierle, MD



Benjamin Coffey, MD



Fernando Polanco, MD



Paola Candia, DO



Jessica Worrell, MD



Taylor Wrinkle, MD



Robert (Bob) Gobbo, MD

The Providence Rural Family Medicine Residency Program was founded by Dr. Robert Gobbo, one of One Community Health's veteran clinicians. In addition to his clinical duties with us and at Providence Hood River Memorial Hospital, Dr. Gobbo is the residency director, supervising the trainees in clinic and in the hospital.

In 2021, we served over

20,000

Patients

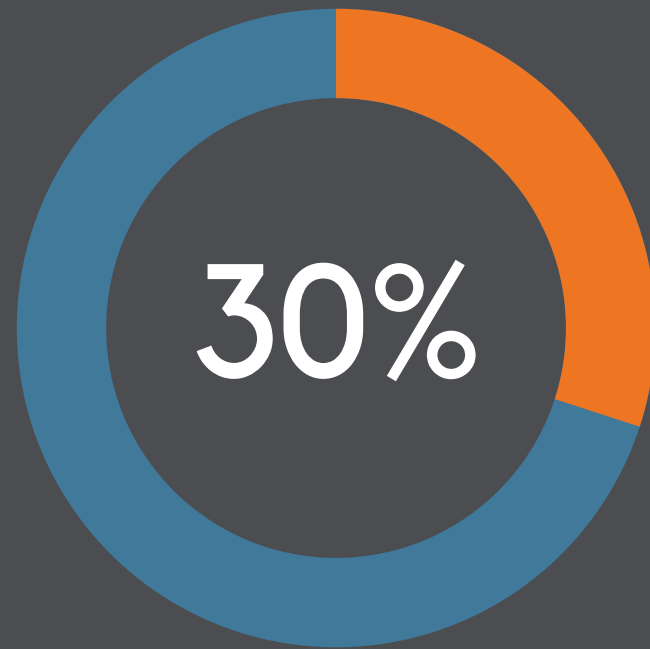
Within our Community

1 in 4

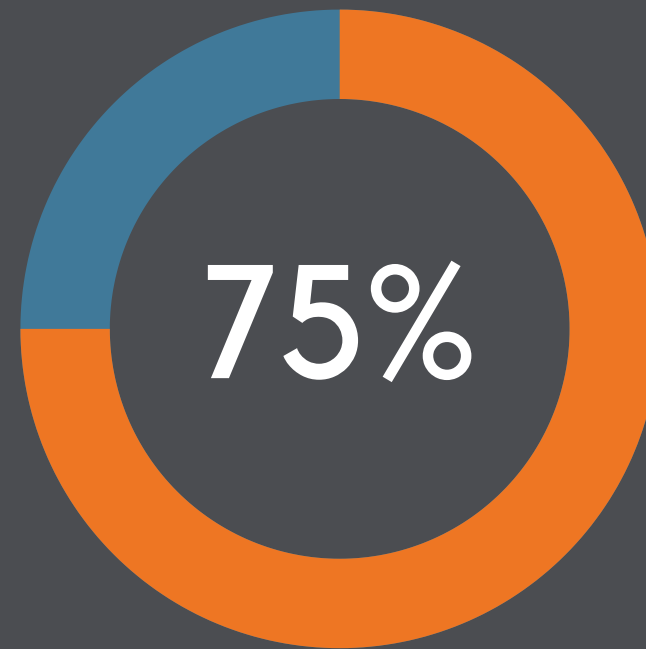
Residents of the Gorge visited
One Community Health for Care



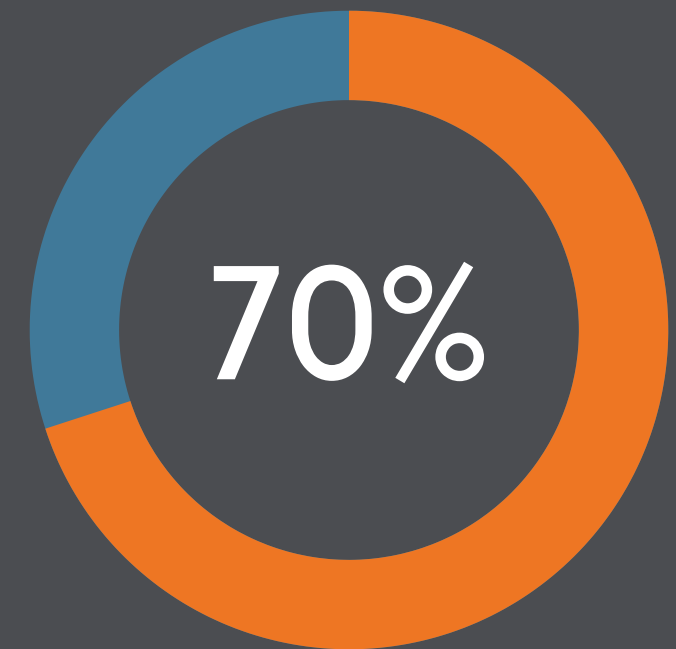
Who We Serve



Migrant and Seasonal
Farm Workers



Below 200%
Federal Poverty Level



Uninsured and Medicaid-
covered Patients





Building Trust During a Pandemic



Virtual Visits Timeline

3

March 3

OCHIN
activates
virtual visit
technology for
OCH

5

March 5-6

OCH
announces and
demos virtual
visits to staff

13

**March 13 -
14**

Microsite
created and
published, email
sent out to all
patients that
visits are
available with
out of pocket
costs waived for
30 days

16

**March 16-
17**

OCH sends
press release to
media and
myChart and
text messages
to all patients

18

**March
18**

All Covid
calls moved
to virtual
visits

26

March 26
**70% virtual
visits (28% with
video)**



Outreach Activities



3,696

Farmworker Patients
engaged since 3/1/2020



5,850

Farmworker Patient
Encounters sine 3/1/2020



1,995

Farmworkers engaged in
Education



Vaccine Education

COVID Mythbusters, Social Media Education

Fighting
Disinformation
Online

Vaccine Ingredients

What has the least metal in it?

- A. The Covid Vaccine
- B. Tuna Fish
- C. Bone Broth
- D. E-Cigarettes

COVID
Cazadores de
Mitos

Un juego de la OCH Community Health

Vaccine Ingredients

A. The Covid Vaccine does not have any metal in it, unlike these other regularly consumed items.

Frequent fish eaters had 11 times more mercury than people who did not eat fish. Bone broth is a popular ingredient thought to lower inflammation, nourish skin, and promote gastrointestinal health. However, when animals (and humans) are exposed to certain metals—particularly lead—they often store them in their bones.

Certain e-cigarettes have been found to contain increased risk of certain metals—lead and copper—in certain e-cigarettes. A 2019 study found that e-cigarettes contain lead and copper in certain e-cigarettes.

COVID
MythBusters

A Game to
Engage and
Educate

ASK YOUR OCH TEAM

Emergency Use Authorization

Emergency Use Authorization what is it?
Emergency Use Authorization why needed?
Emergency Use Authorization is it safe?

Should I get my kids over
12 vaccinated for
COVID-19?



Testing Innovation

Repurposing Equipment to Keep Testing Going

- We were running out of swabs/kits for covid testing and had to start looking into what other swabs/kits we could use. This supply chain issue prevented many local organizations from conducting Covid testing in early 2020
- Our MA leads found an innovative way to repurpose equipment and allow us to begin testing for the entire community
- We started off by using what's called a UTM-RT specimen collection kit which is normally used to test for STDs
- We were also able to order small plastic vials; upon receiving them we would fill them with saline which was also another accepted form of sending out covid tests





104

Orchards & Packing
Houses Visited



71

Farmworker Health
Clinics



277

Native People tested
across 7 collaborative
health clinics



9,318

Covid tests



60

Houseless people tested
and supported in two
clinics



15K+

Masks distributed to
farmworkers for Covid
and fires



21Klbs

of food distributed to
the community



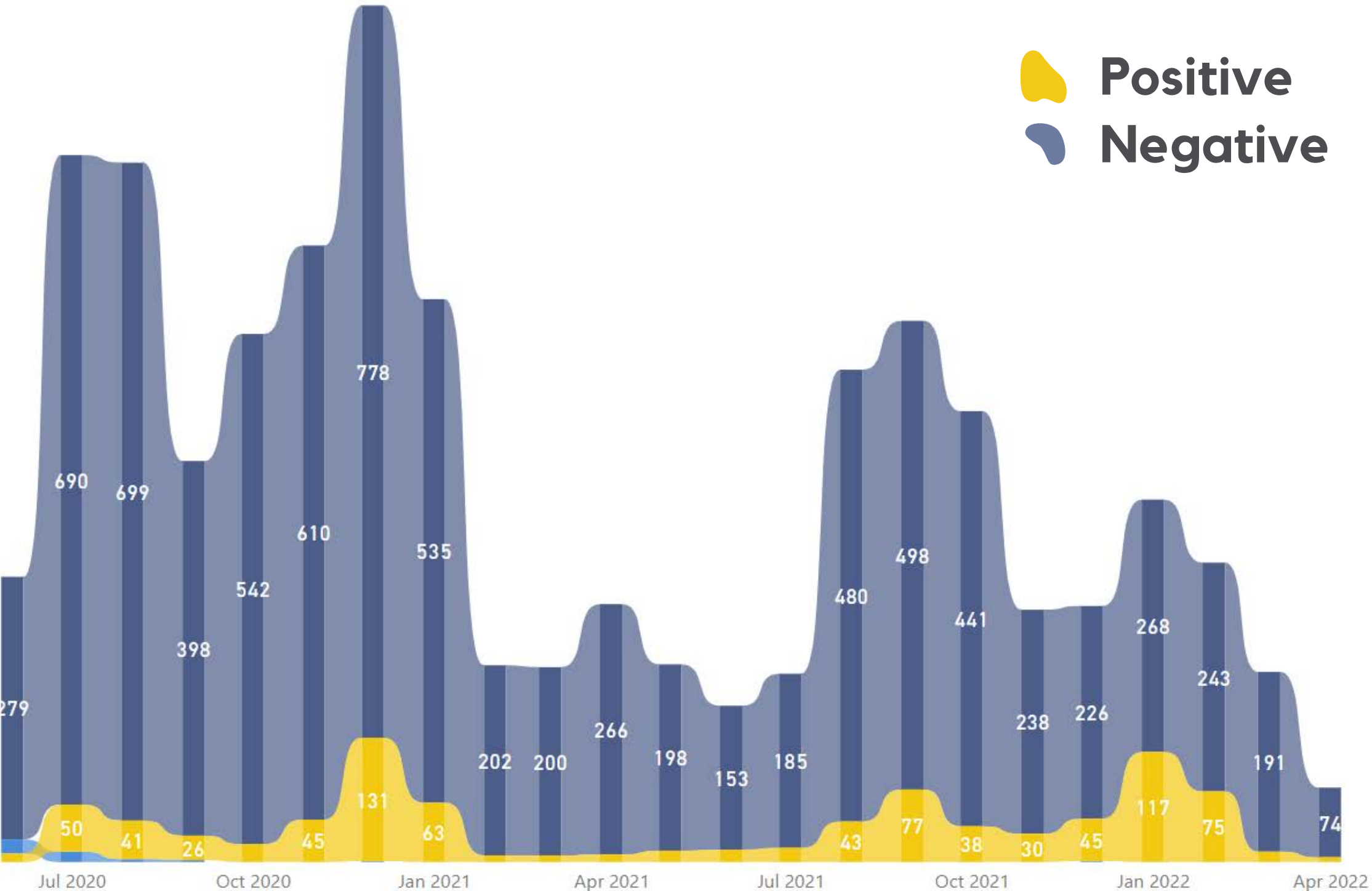
4,686

Covid tests to those who
identify as BIPOC



Covid Testing

Over 9,318 Covid Tests Administered; over 52% of Patients tested identify as BIPOC



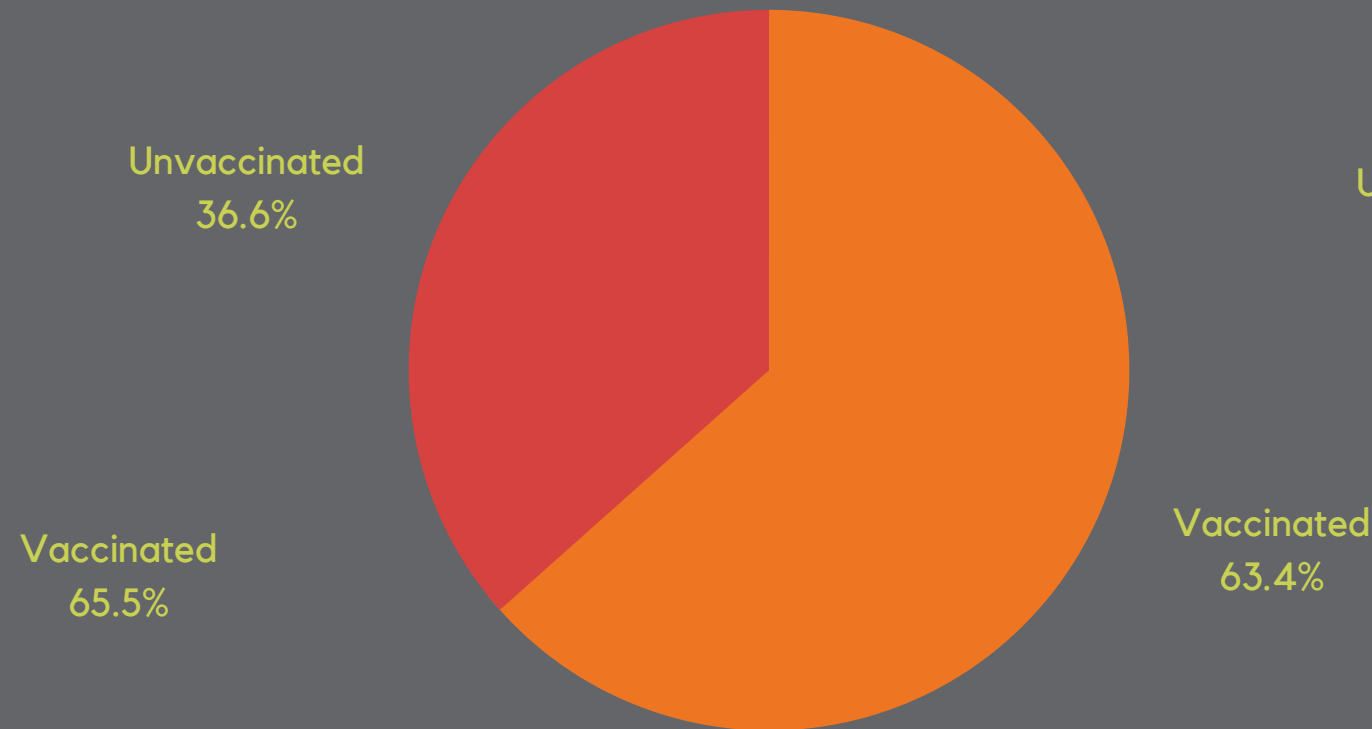
Vaccine Equity

Progress Vaccinating OCH Patients

200% or Below FPL



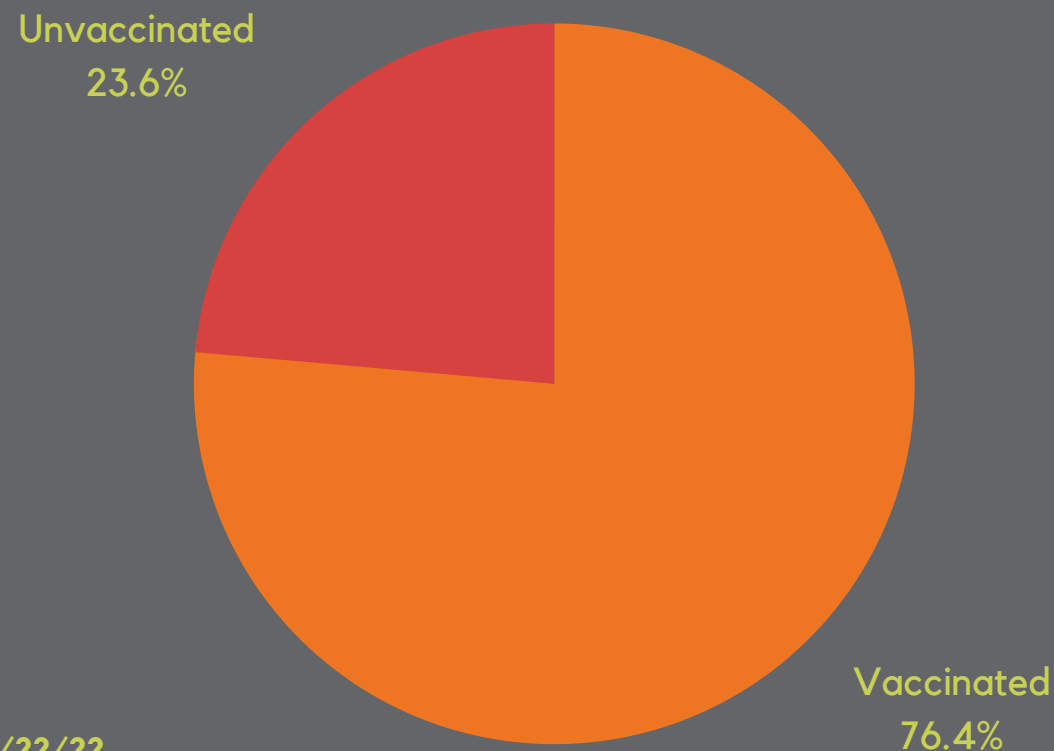
Native American



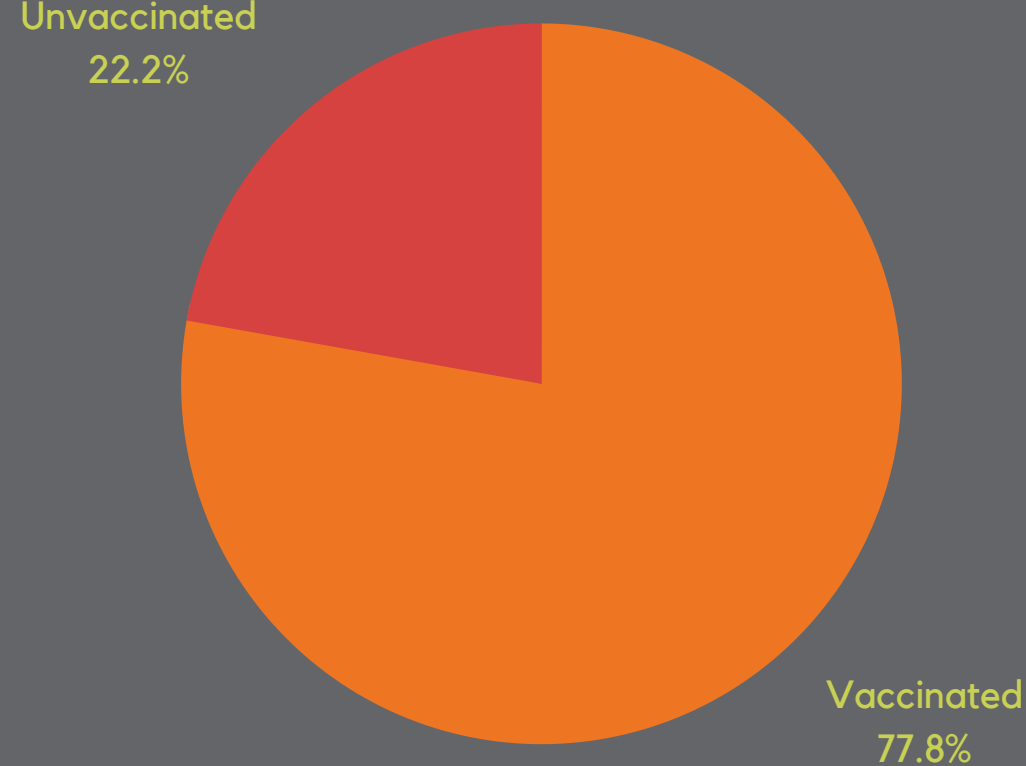
White, Non-Hispanic



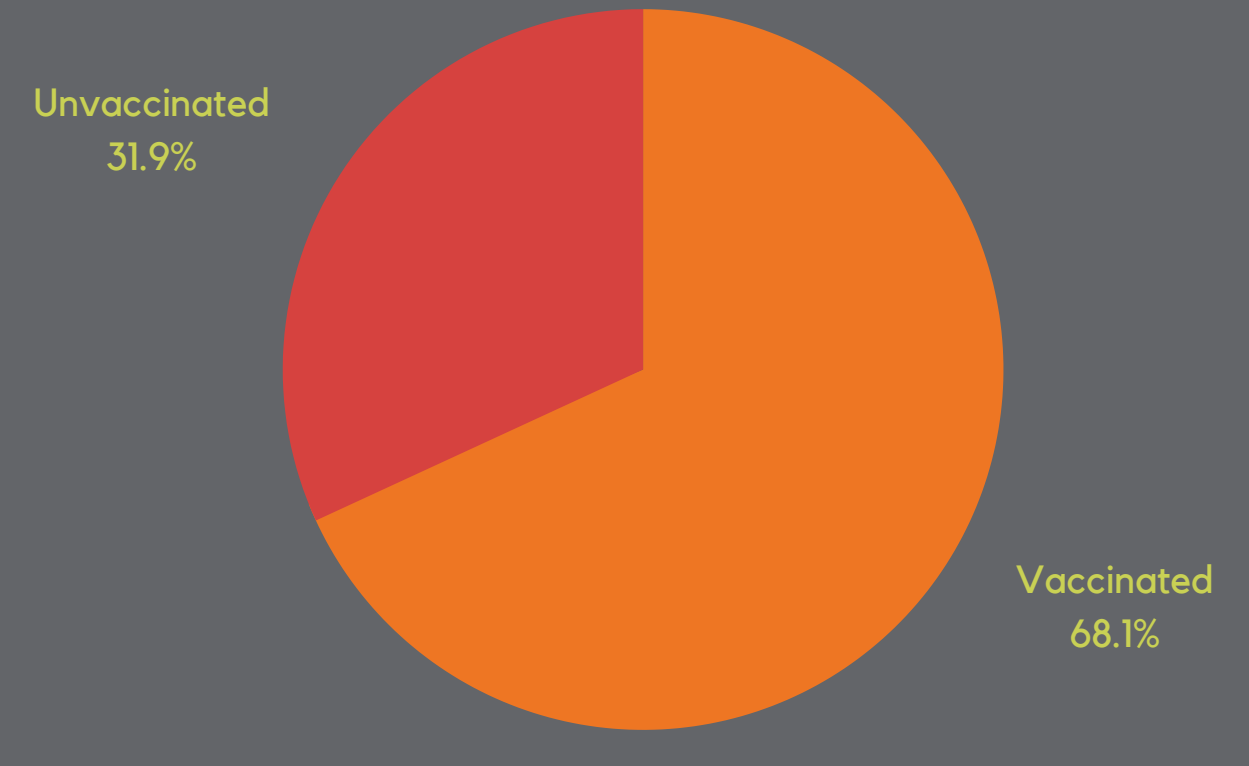
Hispanic/Latino/a/x



Migrant Seasonal Farm Workers

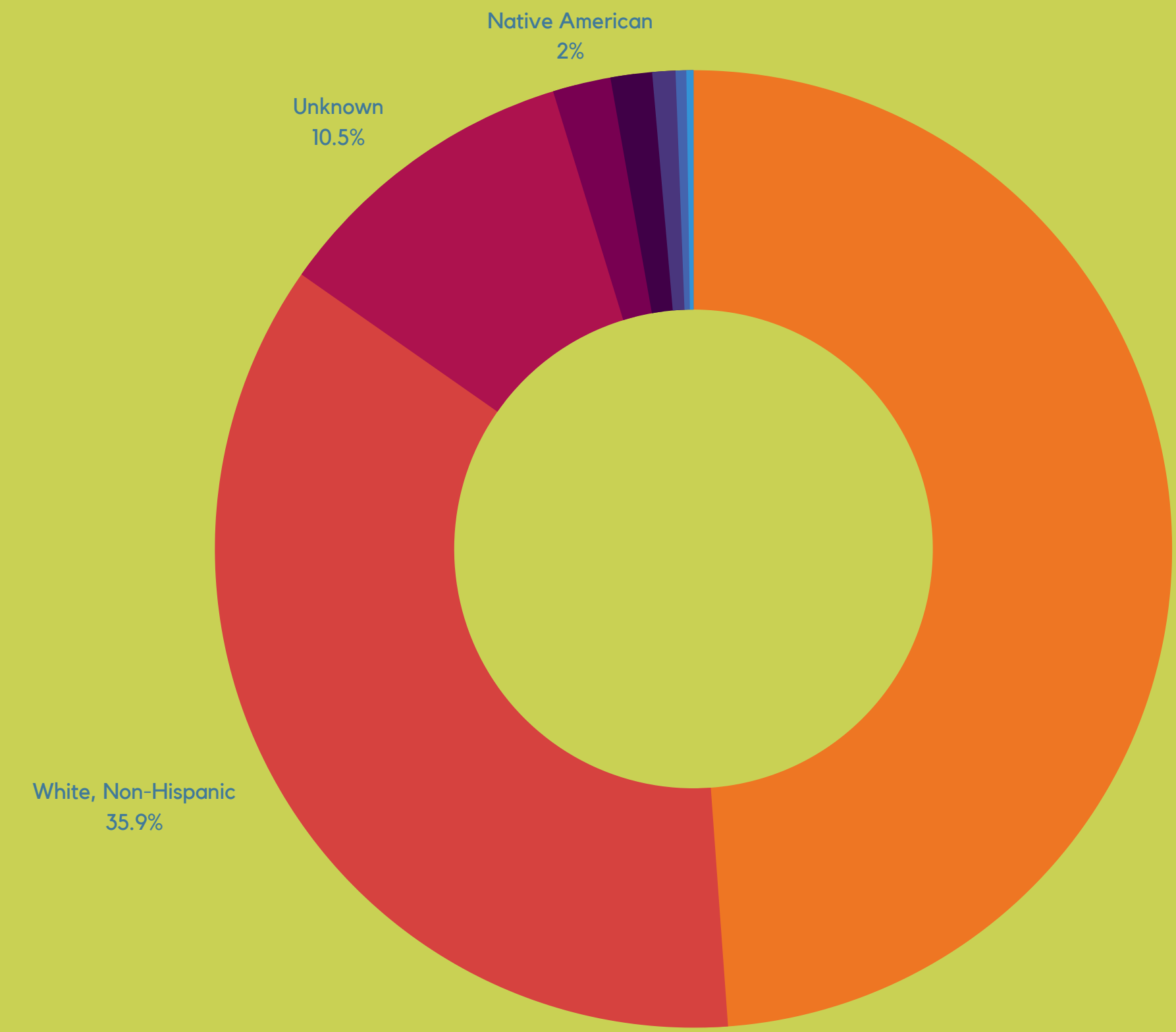


All



Vaccine Equity

Who does the OCH Team Vaccinate?



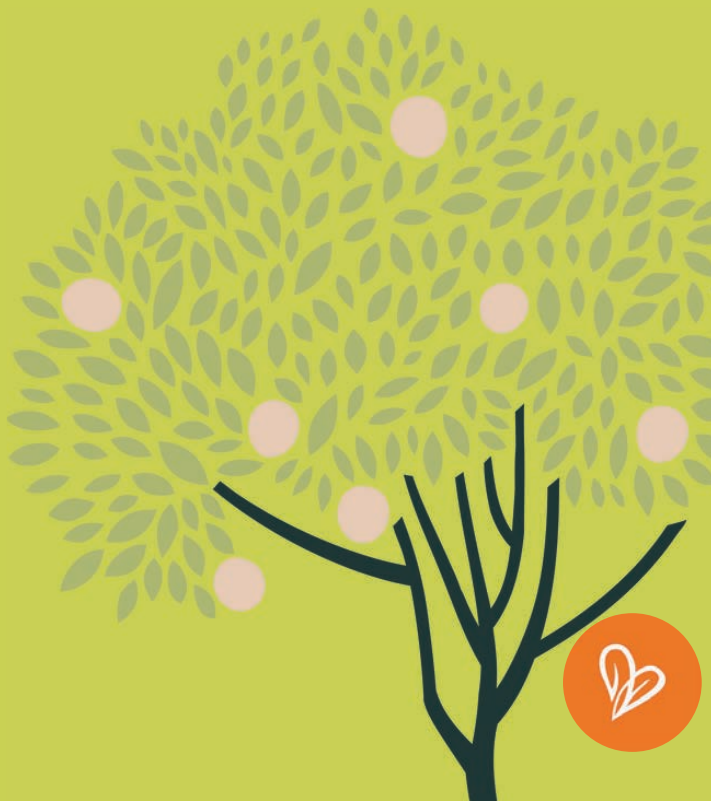
21,204 Vaccinations given by OCH Staff

8,412 Patients have received at least one dose

Hispanic/Latino
48.9%

Of these vaccinations

74.5% (6,267) went to underserved populations





Moving Forward



Mobile Clinics

Reaching Patients Where They Are

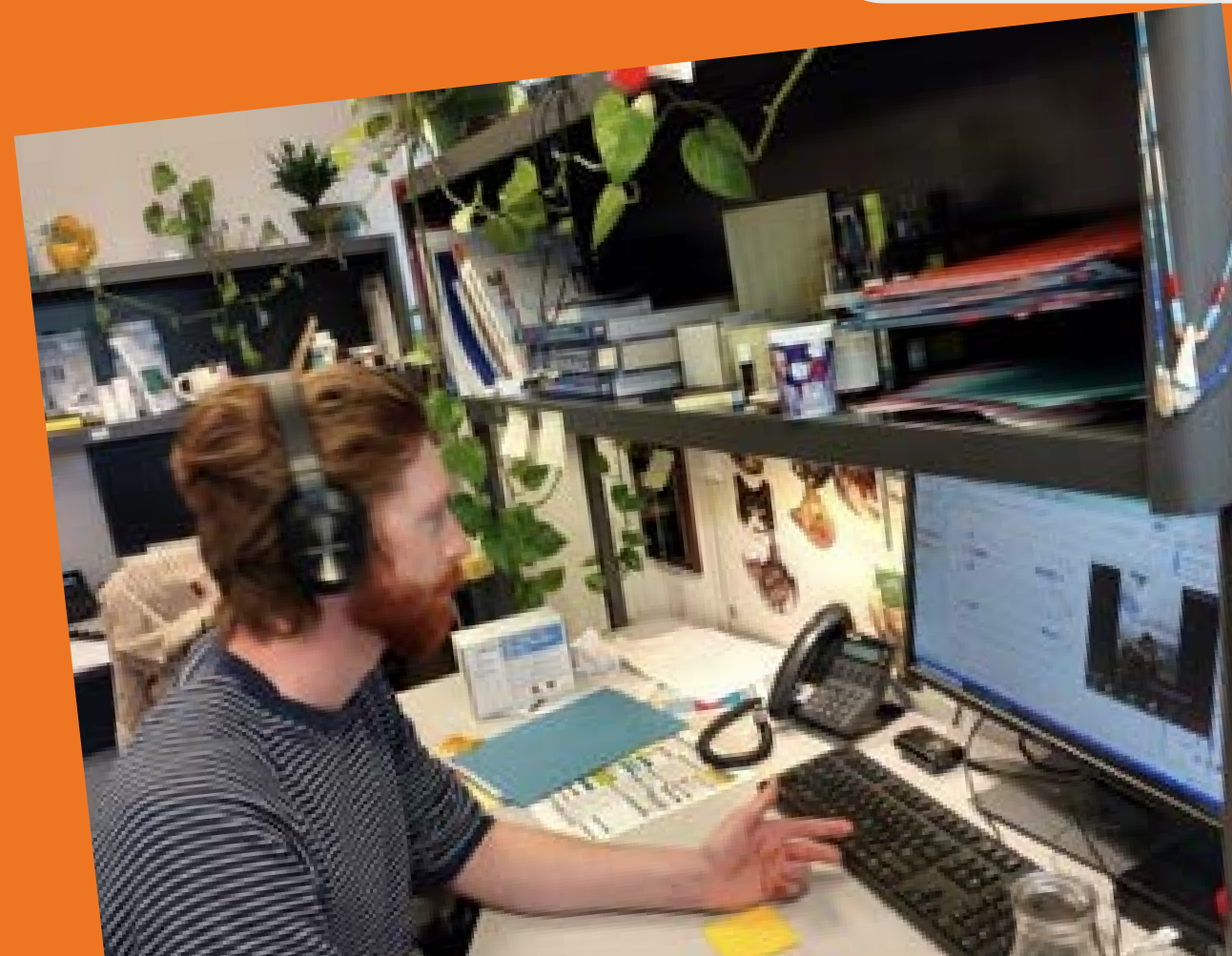
- OCH now has two mobile health units focused on the needs of our migrant seasonal farm workers, Native American in lieu sites and other at-risk groups
- We use the mobile clinic for preventative health and chronic disease management such as, diabetes, and high blood pressure



Virtual Mental Health for Youth

Partnering with local schools to address our local mental health crisis

- School staff have new resources to assist students in need
- Dedicated quiet, private spaces with pre-configured terminals at the schools
- Minimizes barriers to access and time out of school



Back-to-School Health Fairs

Rapid Delivery of Care to Kids in Our Community

- Due to Covid, many of our patients have put off care, including medical and dental services for children under 18.
- We designed a back-to-school health fair that made a visit to the doctor more comprehensive and more fun for kids.
- Kids and parents visited different booths, like nutrition, behavioral health, HPV vaccination or reading and received stamps. They could exchange their stamped passport for a bag of swag items like free toothbrushes
- In August, we were able to catch up on over 100 kids on medical, dental, immunizations (and more) in only 3 days



Gracias

Thank you

