

# GME Revenue and Expenses and the Value of Residency Training

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# Today's Agenda

- Introductions
- GME feasibility framework
- GME economics
- The value of residency training
- Illustrative pro forma
- Q&A

# **GME** Feasibility Framework

# Though program design is critical to GME success, one of the initial considerations is how much will it cost and can it be sustainable.

#### **Economic**

- What are the sources of reimbursement?
- How do we optimize future reimbursement?
- How much will it cost to support GME?
  - > Direct costs
  - > Indirect costs
  - Opportunity costs

#### **Programmatic**

- Who will serve as institutional sponsor?
- What programs should we consider to pursue?
- What can be sustained, what is feasible in a rural setting?

#### **Operational**

- Where will residents be deployed?
- How will we accommodate clinic rotations?
- Who will oversee and train the residents?

#### **Strategic**

- What is the rationale for having GME programs?
- What are the related benefits of having GME programs?
- Tied to our mission?



What is the potential ROI with GME?



What are the greatest needs in a rural environment?



Where residents are deployed will influence funding and cap establishment.



Workforce/retention, loyalty, downstream revenue, academic partnership(s).

Each of these focal areas are interrelated and influence the GME bottom line.

There are three distinct phases of GME growth and programmatic development affecting economics.



Significant investment, no offsetting Medicare GME reimbursement.

5 year cap build-up, with establishment of per resident amounts.

Goal to optimize caps and reimbursement, manage costs, and mitigate risks.

Besides HRSA planning grant support, some states and philanthropic organizations may assist with start-up funding. Start up costs are not explicitly reimbursed by Medicare.

## Reimbursement and Revenues

# The majority of GME funding comes from Medicare, but there are other sources used to subsidize residency training.



Direct Medical Education (DGME)



Indirect Medical Education (IME)



Direct costs of training, based on PRA Add-on payment to offset inefficiencies

Total federal GME payments are approximately \$12+ billion.



+ Additional Support for GME





- Medical Schools
  - Faculty PPs
  - Medicaid FFS
- Children's GMEVA/DOD
  - •THCs/FQHCs
  - PhilanthropyOthers?

Hospitals are limited, or capped, at the number of funded DGME and IME FTEs.

The type of site that trains a resident dictates whether Medicare DGME or IME is claimable.

	Type of Traning Site														
	Urban/rural Hospital	SCH	САН	Nursing Home	FQHC										
DGME	Υ	Υ	N	N	Y/N										
IME	Y	Υ*	N	N	N										

<sup>\*</sup> A sole community hospital paid at a higher, hospital-specific rate qualifies for partial IME; full IME is claimable if SCH is paid at the federal rate.

In addition to the <u>location</u> of training, approved resident <u>activity</u> performed at each site (e.g., patient care, non-patient care, research) will also determine whether DGME or IME is claimable.

Participation in a rural GME program can provide enhanced allowable reimbursement to an urban hospital, even if capped.

- Rural Training Track Programs ("RTT")
  - RTT programs provide an opportunity for urban and rural hospitals to partner and promote rural training.
  - New RTT programs can present an opportunity for urban hospitals to obtain cap relief, separate from their base year (e.g., 1996) caps.
  - If residents in an RTT program train in a rural hospital and/or at rural non-hospital sites for more than one-half of their training, then the urban hospital can receive an RTT cap.
    - Time spent by residents in the urban setting or at rural non-hospital sites can contribute to the establishment of the RTT cap.
    - The cap is established based on a five-year window.
  - Many RTT programs are established as "1-2", with the first year at the urban site and the next two years at the rural site.

Besides Medicare funding, patient care reimbursements should also be considered when estimating the impacts residency training.

#### Direct patient care:

- FMC
- Specialty clinics
- Inpatient, nursing home, other
- Dependent on resident and faculty activity and reimbursement model – increases when all third year positions and faculty positions filled

#### Other patient service reimbursements

- Medical directorships
- Other service contracts
- Administrative roles



## Factors affecting patient care revenue



- Payor mix of patients
- Billing and collections efficiencies (deductions, write-offs, AR, etc.)
- Volume of patients seen (productivity)
- Service contracts (managed care; enhanced reimbursements)
- RVU production

#### Other Federal Sources of Revenue

#### HRSA / FQHC

- Teaching Health Center grants
- Primary Care Training Expansion grants
- Rural Residency Program Development grants
- Children's hospital GME
- Other grants that may indirectly help

#### Veterans Administration

- ■VACAA: "Choice Act"
- "Mission Act"

#### **Other Revenue Sources**

- State funding
- Other sources:
  - Community Support
    - **■** Foundation
    - Individual
  - Grants
  - Research
  - Other
- Institutional direct support



## **Revenue Threats and Opportunities**

#### •Threats:

- –GME funding sources, both federal and state
- -State revenue streams
- Practice pressures (EMR, PCMH, etc.)
- Threats to the THC and other federal health programs

#### •Opportunities:

- The future of federal and state health programs
- Practice transformation
- -CMS initiatives (ACO; quality payment systems, etc.)



# **GME Expenses**

GME expenses vary by market and by program, but keep in mind: it is a fallacy to think that good programs can be run cheaply.

#### **Faculty Time**

- Standards vary by program for:
  - Program director
  - Core faculty
  - Other faculty, such as community-based

#### **Resident Costs**

- Driven by Fair Market
   Value and historical
   rates- not Medicare.
- Will be a standardized amount.

#### **Other Costs**

- Dedicated coordinator.
- Clinic costs.
- Research costs.
- Didactics and other educational modules.
- Capital costs.
- Indirect costs.

Medicare requires hospitals to substantiate its costs in order to obtain allowable reimbursement. ACGME standards do not coincide with CMS requirements, which can result in additional costs that may not be reimbursable.

## **Faculty Time considerations**

- Program director:
  - FTE to program
     admin? Billable
     resident supervision?
     Direct patient care?
- Program faculty:
  - Similar questions
  - How <u>many</u> faculty and total FTE?

- Other faculty:
  - Who else is <u>needed</u> for this program?
    - Specialty physicians
    - Non-physicians
  - Who else might be available electively?
  - How many of these may require payment for teaching services provided?

## **Faculty Cost considerations**

- Other faculty expenses:
  - Faculty recruitment
  - Faculty development, including conference time/travel and engagement in teaching society memberships



#### **Resident Cost considerations**

- Resident salaries
- Resident benefits



#### **Other Cost considerations**

- Program

   administrative
   support:
  - Program coordinator
  - Additional support staff related to size of program



# Other Costs: Incremental Clinic Staffing to support residency continuity practices

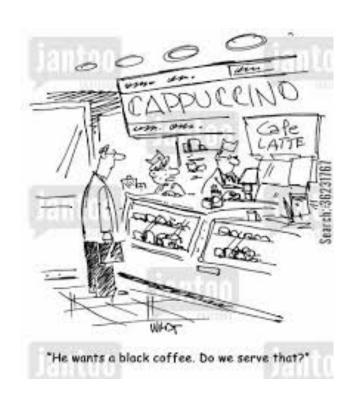




- RN/nursing support
- Medical assistant support
- Physician Assistant or Nurse Practitioner
- Ancillary Staff (MSW, behavioral science counselors, Nutritionist, etc.)

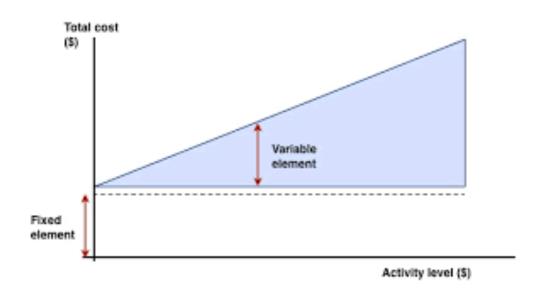
### Variable operational expenses

- IT expenses: hardware and software
  - Clinical
  - Non-clinical (RTM system, others)
- Malpractice insurance
- Resident training expenses
  - Accreditation fees
  - Licenses; Board exam fees
  - Courses, dues, CME
  - Food
  - Recruitment



# Fixed expenses, including capital and applicable lease payments

- Building/space, both clinic and administration
- Maintenance
- Equipment cost and depreciation
- Other



## "Indirect" expenses

- "Indirect" expenses or "overhead": other costs not directly on the budget sheets but contributing to the support of the program
  - Human resources
  - IT
  - Administration
  - Billing functions
  - Utilities
- Highly variable among programs

# What is the value of GME?

# Program Impact- what is the rationale for investing in GME?

- Physician workforce contributions
- Service to the community
- Service to the hospital/system
- Improving quality of care



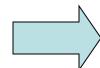
# How do we quantify and value GME? What are some of the residual benefits we may receive through our investment?

# Recruiting and Referrals



- Big driver here for medical schools and those seeking to make vs. buy.
- Workforce projections demand some action.
- Some hospitals estimate upwards of \$100,000+ in recruiting cost savings for each retained resident.

# Continuity of Care



- Continuity of care rotations can be a wild card as it relates to GME economics- loss or gain?
- Use of other models, in particular FQHCs, can meet needs of community in a collaborative fashion.

# Replacement Costs



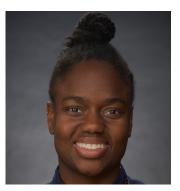
- What if we tried to replace a resident or residents?
- Must look at productivity- residents, those who replace them and increased faculty capacity.
- Loss of IME and DGME, and workforce pipeline.

#### **Patient Care**



 Call and coverage, PA and locum cost avoidance, other areas in which residents take an active role that can save costs.

### **Program Impact: Workforce**











- New providers / graduates
  - Committed to the community and institution
  - Familiar with local environment
- Reduced recruiting costs
- Catchment referral pattern
- Regional reputation

## Program Impact: service to community



- Direct patient care services provided
  - Inpatient Care
  - Outpatient Care
- Meeting community needs:
  - Community safety net
  - OB/pediatric care
  - Senior care
  - Other specialty care
  - Community outreach projects
- "Economic Benefit"

# **Program Impact: Service to hospital**

- Direct revenues:
  - Clinical income generation
  - External reimbursements (CMS, Medicaid, state)
- Direct downstream referrals
- Replacement provider costs

- Faculty leadership
- Controlling costs:
  - Unreimbursed care
  - Avoiding ER overutilization, readmissions
- "Community Benefit"

Welcome, New Physicians!

## **Program Impact: Quality of care**

- Learning environment:
  - Enhancing the adoption of "new" knowledge
  - Innovations
  - Regional CME
- Research
  - Care initiatives
  - Other research



**Illustrative Pro Forma and Summary** 

#### To illustrate how this may come together:

#### Family Medicine DRAFT GME Pro Forma

	Start-up Phase Residency Training																
Number of Claimed Residents						4.00		8.00		12.00	12.00		12.00		12.00		12.00
Reimbursement		Year 1		Year 2		Year 3		Year 4		Year 5	Year 6		Year 7		Year 8		Year 9
IME Hospital A	\$	-	\$	-	\$	252,424	\$	419,676	\$	669,042	\$ 669,042	\$	669,042	\$	669,042	\$	669,042
IME Hospital B						1,575		25,378		25,378	25,378		25,378		25,378		25,378
DGME Hospital A						99,342		167,225		270,236	272,939		275,668		278,425		281,209
DGME Hospital B						39,740		141,016		181,103	182,660		184,233		185,822		187,426
Other funding, e.g. Clinics, grants		375,000		375,000		-		-		-	-		-		-		-
Total Reimbursement	\$	375,000	\$	375,000	\$	393,081	\$	753,296	\$	1,145,760	\$ 1,150,019	\$	1,154,321	\$	1,158,667	\$	1,163,055
<u>Expenses</u>																	
Salaries																	
Resident Salary	\$	-	\$	-	\$	214,000	\$	444,960	\$	693,829	\$ 714,643	\$	736,083	\$	758,165	\$	780,910
Resident Benefits @ 29%		-		-		62,060		129,038		201,210	207,247		213,464		219,868		226,464
Physician Salary & Benefits		288,176		384,235		338,237		417,050		530,262	546,169		562,555		579,431		596,814
Other Administrative Salaries		52,245		58,050		136,000		140,080		144,282	148,611		153,069		157,661		162,391
Total Salaries and Benefits	\$	340,421	\$	442,285	\$	750,297	\$	1,131,129	\$	1,569,583	\$ 1,616,670	\$	1,665,171	\$	1,715,126	\$	1,766,579
Other Than Salary																	
Insurance Premiums	\$	-	\$	-	\$	4,000	\$	8,944	\$	15,277	\$ 15,735	\$	16,207	\$	16,694	\$	17,194
Didactic/Lectures						19,500		20,085		20,688	21,308		21,947		22,606		23,284
Accreditation/Program Approval Fees				6,200		5,200		5,356		5,517	5,682		5,853		6,028		6,209
Professional Fees		50,000		50,000		6,000		12,360		19,096	19,669		20,259		20,867		21,493
Recruiting Expenses		50,000		75,000		8,000		16,000		24,000	24,000		24,000		24,000		24,000
Resident Affairs						4,000		8,240		12,731	13,113		13,506		13,911		14,329
Capital expenditures		250,000		275,000		-		-		-	-		-		-		-
Clinic Lease		tbd		tbd		-		-		-	-		-		-		-
Supplies and Misc. Expenses				125,000		60,000		123,600		190,962	196,691		202,592		208,669		214,929
Total Other Than Salary	\$	350,000	\$	531,200	\$	106,700	\$	194,585	\$	288,270	\$ 296,198	\$	304,364	\$	312,775	\$	321,438
Total Direct Expenses	\$	690,421	\$	973,485	\$	856,997	\$	1,325,714	\$	1,857,853	\$ 1,912,869	\$	1,969,535	\$	2,027,901	\$	2,088,018
Direct Contribution Margin	\$	(315,421)	\$	(598,485)	\$	(463,916)	\$	(572,418)	\$	(712,093)	\$ (762,849)	\$	(815,213)	\$	(869,234)	\$	(924,962

# How can some of the residual benefits of GME offset Medicare funding shortfalls?

Number of Claimed Residents						4.00		8.00		12.00		12.00		12.00		12.00	12.00
	Ye	ar 1	Y	ear 2		Year 3		Year 4		Year 5		Year 6		Year 7		Year 8	Year 9
Claimed Residents						4		8		12		12		12		12	12
Reimbursement  Total IME per FTE  Total DGME per FTE  Total Other Reimbursement per FTE  Total Estimated Reimbursement Per FTE  Total Estimated Direct Expenses per FTE	\$	- - -	\$ <b>\$</b>	- - -	\$ <b>\$</b>	63,500 34,770 - 98,270 214,249	\$ \$ \$	55,632 38,530 - 94,162 165,714	\$	57,868 37,612 - 95,480 154,821		57,868 37,967 - 95,835 159,406		57,868 38,325 - 96,193 164,128		57,868 38,687 - 96,556 168,992	57,868 39,053 - 96,921 174,001
Variance per FTE	Ψ	-	Ψ	•	\$	(115,979)	•	(71,552)		(59,341)	_	(63,571)	Ť		Ť	(72,436)	 (77,080)
Estimated Offsets Per resident Recruitment cost savings Clinical extender cost savings Resident productivity/volume impact Sponsoring Institution In Kind Medicaid per Resident State Educational Grant Support Total Estimated Offsets per Resident \$				7,500 27,405 5,000 <b>39,905</b>	\$ <b>\$</b>	7,500 27,405 5,000 <b>39,905</b>	\$ <b>\$</b>	11,550 15,976 7,500 27,405 5,000 <b>67,431</b>	\$	8,333 11,897 16,455 7,500 27,405 5,000 <b>76,590</b>		8,583 12,253 16,949 7,500 27,405 5,000 <b>77,690</b>		8,841 12,621 17,457 7,500 27,405 5,000 <b>78,824</b>	9,106 13,000 17,981 7,500 27,405 5,000 <b>79,991</b>		
Net Impact of Offsets \$						(76,074)	\$	(31,647)	\$	8,090	\$	13,019	\$	9,756	\$	6,388	\$ 2,911

#### Some summary thoughts:

- How we value residency training, and the role it plays at our organizations and in our communities, needs to be well understood.
  - Beyond DME and IME.
  - Varies from site to site and from program to program, but nonetheless needs to be quantified.
- Our assessment of this value will better enable us to be proactive vs. reactionary and short-sighted.
- Given the required investment in GME, it may make sense to consider ways to better collaborate, formally or informally.

Though GME economics and the costs to sustain residency training are important, we cannot forget the educational component and how this may enhance or limit our ability to meet future hospital, community and workforce needs.

#### **PKFHealth, LLC**

- National consulting firm
- Work with all types of hospitals, medical schools and consortiums
- GME feasibility work and implementations
- Analysis of legacy programs
- Medicare appeals and audits
- Consortium development (Centralized GME Office, CA, MI, NY, FL, CT, OK)
- Served as expert consultant to HRSA on THCs
- Work with rural sites and RTT development (MT, VT, OH, NY)

### **Questions and Answers**

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